For task one I was tripped up for a moment since I don’t know anything about cars on the difference between a compact and a standard car. I selected small size cars looking for compact cars first. I saw the initial difference between price with standard and the compact size on first glance compact was cheaper I clicked pay at counter to see what the total price would be and I got $385.65 for the compact car. The standard car was $406.65. Not sure if my users would have the experience I did here. I might add a question to see how much experience a user has with car rental services or cars in general to see if it was just a lack of knowledge is to blame here. If that is the case then I would be curious to see how widely know or unknown this information is to the general public.

For task two my initial thought was to search for a car the same I did in task one to see if it would show me a location. But then I noticed a location tab at the top I clicked it expecting it to take me somewhere and instead a drop-down menu displayed. I selected find a location and was brought to a map where I put the input billings and Montana airport displayed with the rental location shown at the airport. I don’t think this will actually be an issue with my users I think I was just having a momentary lapse in how I thought the internet should behave.

For task 3 I was very confused on the on where the hotel was and where the rental location was I would like to see a marker to indicate where I was staying so I could know for a certainty without studying the map to find out where sixth avenue was located. I would expect my users to run into the same issue as I did here. But I did find the location:  
  
330 Sw Washington St  
Portland  
OR-97204